TO OUR VALUED REPUBLIC MASTER CHEFS CUSTOMERS:

For 88 years, our 4th generation family-owned business has proudly served the Southern California community. We have stood in partnership with our customers side by side, both during great times and the tougher ones. We are entering another tough stretch - but we enter it TOGETHER. Our team is here to serve you 24/7, and our commitment to you has never been greater. As it has been for close to a century, the safety of our Customers and Employees is our most important concern. That is why we are reaching out to inform you that we are closely monitoring the daily communication provided by professionals, the Centers for Disease Control (CDC), the World Health Organization (WHO), amongst other agencies to continue to stay on top of any evolving news. As experience and data collection of COVID-19 grows, better guidance may emerge, and we will continue to follow all recommended guidance.

The Republic Master Chefs Soil, Sort and Wash Process

Republic Master Chefs adheres to Universal Precautions at all facilities and are stocked with reusable and disposable Personal Protective Equipment (PPE) for our soil sort employees. Additionally, we have plenty of stock of Hand Sanitizer and Soap to ensure proper hand hygiene can be maintained.

It is uncertain how long the virus that causes COVID-19 survives on hard surfaces or on linen, but it seems to behave like other coronaviruses, remaining active from a few hours to a few days depending on the surface. Soiled linen that is collected from the customer has remained onsite for hours or even days. This is good news for our soil sorters.

Republic Master Chefs is an authorized ESSENTIAL U.S. BUSINESS and is fully operational at all locations. We continue to deliver the linens, towels, uniforms, and safety products essential to core American businesses.

Based on the information provided by Textile Rental Service Association (TRSA), the Textile Services Association, the World Health Organization (WHO), and the Centers for Disease Control it has been decided that the same fundamental principle that applies to all healthcare textiles is used for washing items potentially soiled with COVID-19; every piece is treated as infectious. Wash chemistry, temperature, time and mechanical action are optimized to remove contaminants and each load is closely monitored.

Our Facility Protocols

- Actively encourage sick employees whether production associates or management to stay home.
- Separate sick employees from the production staff as soon as identified.
- Using daily shift meetings and posters to emphasize the CDC recommendations to Stop the Spread of Germs:
 - Avoid close contact with the people who show signs of illness.
 - Stay at home when sick, except to get medical care
 - Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
 - Avoid touching your eyes, nose, and mouth
 - Wash your hands often with soap and water for at least 20 seconds
 - Clean and disinfect frequently touched objects and surfaces OFTEN (Using Ecolab disinfects)
 - Advise employees before traveling to take pro-active precautions

We truly appreciate our customer partnerships and encourage everyone to visit our **YouTube video** that expresses our gratitude to our customers.

Sincerely,

The Entire Republic Master Chefs Family

For additional information and resources follow the link https://www.trsa.org/resources/covid-19-guidance/

References: TRSA Employer and Laundry Guidance for CODVID-19: Linen, Uniform and Facility Services Providers, CDC OVID 19 Stop the Spread of Germs